

IT and Telecommunications Services



PC Support

This contract is charged at £85 per hour for PC Support, covering everything that is not related to the installation of your Internet service or your Edinburgh Office system.

This provides two dedicated Technicians to work on your problem.

Maximum response time after initial call is 8 working hours.

Network Support

This service is charged at £85 per hour and covers network installation, equipment moves and connection changes (this service is included in the PC Support Contract offered by The Edinburgh Office).

Telecommunications

All outgoing telephone calls are charged at standard BT business rates. Charge include Handset, DDI & Voicemail.

New Client setup	Complimentary
Line Rental (per month)	£24.99 per handset
Fax or Modem Line Rental	£24.99

Fault Finding

Edinburgh Office staff time is charged at £50 per hour if called out to faults not associated with the Edinburgh Office system.



For all your office needs

Our Admin team are on hand to serve you

Monday to Thursday 8.30am to 5.30pm
Friday 8.30am to 5pm

All prices are subject to VAT

www.edinburghoffice.co.uk

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